

## Quality Policy

**MetaMetrics** is an organization fully committed to give the best customer service for nutrient and metabolic testing that contributes to better health outcomes.

- a. We ensure our clients accurate, reliable and timely laboratory test results.
- b. We provide safe and clean facilities for our clients and our employees.
- c. We ensure quality and excellence in our work through consistent and close adherence to:
  - good professional practice
  - documented management and technical procedures
  - good quality principles, best practices and internationally accepted standards
  - applicable laws and regulations of the Philippines
  - continuous training and development of staff
- d. We provide resources and information necessary to develop, implement and continually improve the quality management system.
- e. We endeavor to innovate and ensure growth by strategic planning, review and modification of quality objectives.
- f. We ensure that this quality policy is communicated to and understood by all employees and reviewed annually for continued suitability.
- g. We live and work guided by our values of clinical excellences and expertise, continuous quality improvement, customer-responsive operations and collaborative partnerships for sustained growth.



Rosalie A. Victorino  
General Manager



Alexander R. Fernandez  
President

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